

Our Facilities

- **Activities:** We have a large variety of toys, games/video games, books, arts and crafts materials and musical instruments for use during contact visits. Light refreshments are freely available in the kitchens for children and their families.
- **Outdoors Play:** There are 2 outdoor play areas one of which is an enclosed garden.
- **Light refreshments** are available for the children and their families

Our Location

Stephen's Place Contact Centre is easily accessible - situated right by Ravenscourt Park Tube (District line) in Hammersmith, W6 (ten minutes walk from Hammersmith Tube on the Piccadilly line).

The tubes are Ravenscourt Park on the District Line and Hammersmith on the Hammersmith & City, Piccadilly and District lines. The bus routes are 27, 190, 266, 267, 391.

Contact us on:
020 8741 8020

To discuss your needs.

Stephen's Place Children's Centre
1a Ravenscourt Road
Hammersmith
London W60UH

Telephone: 020 8741 8020
Fax: 020 8741 8029
Email: childservices@dvip.org

OFFICE OPENING HOURS

Monday - Friday 10.00-5.00

CONTACT OPENING HOURS

Monday - Friday 10.00-6:00pm

Note: The demand for visits on Saturdays is always much greater than we can meet. Therefore, where the child concerned is below school age we would hope to arrange contact during weekday daylight hours.

Directions



Stephen's Place Children's Centre



Stephen's Place is a branch of the Domestic Violence Intervention Project Charity no. 1083549 Company no. 3934397 All contact is provided within the framework of the National Association of Child Contact Centres, of which Stephen's Place is a member.

SUPERVISED CONTACT



ABOUT STEPHEN'S PLACE

Stephen's Place Children's centre provides the following services:

- Parenting Information Programme
- Supervised Contact
- Contact Assessments
- Therapy for children

Venue - The centre is bright, warm and child-oriented with themed rooms offering a wide variety of play equipment chosen to support parent/s interacting easily with their child/ren.



SUPERVISED CONTACT

Stephen's Place provides children and young people with a safe and neutral environment where they can meet with a non-resident parent or family member from whom they are separated.

What is supervised contact? Supervised contact takes place in a safe environment, overseen by a worker who remains within sight and sound of your child at all times.

Supervisors Role: Supervisor's role is to support, guide and where appropriate intervene in family interactions to promote and protect the welfare of the child.

Arrivals and Departures: The centre offers staggered arrivals and departures. Due to the scheduling of sessions it is important that all parties arrive for their session at the time specified by the centre. **If parents are thirty minutes late without notice the session may be cancelled.**

Security: There is a separate and secure entrance available for parents/carers, together with a secure waiting area.

Stephen's Place has an alarm system in place and this should ensure a speedy response from the Police.

Cancellation of a Contact Visit: Because of disappointment to children, disruption to the other carer's plans and cancellations should only happen in emergencies. Any cancellations must be notified to Stephen's Place as soon as possible.

Supervised Outings: Stephen's Place Contact Centre is situated 3 minutes walk from Ravenscourt Park. The neighbouring Hammersmith Shopping Centre and surrounding area offers a variety of cafes and restaurants for outings.

Where suitable staff will also supervise contact further a field, for instance to London Zoo, Science Museum, British Museum, etc. Supervised outing need to be planned with agreement of all parties.

